## What you need to know about ... the Bookstore and Course Materials

The Bookstore is located in Breen Student Union

#### **Contact Information**

Customer Service 724.458.2135

Website: bookstore.gcc.edu Email: bookstore@gcc.edu Manager Carrie Rose, CCR
Certified Collegiate Retailer
724.458.2134
cjrose@gcc.edu

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# **Hours of operation:**

**During the semester** 

Monday – Friday 8:30 a.m. to 5:00 p.m., Saturdays 9:30 a.m. to 1:00 p.m.

Closed on Saturdays when students are on break.

Open extended hours for special events such as Homecoming and Family Weekend.

#### Summer hours, beginning the first Monday after Graduation

Monday – Friday 8:30 – 4:00, closed 12:00-1:00 for lunch

The Bookstore accepts cash, personal checks with photo ID, Visa, MasterCard, Discover, and Crimson Cash. ALL purchases made with Crimson Cash receive a 5% discount. This includes textbooks!

## Here to serve you

The Bookstore is a non-profit, independently operated business owned by Grove City College. It isn't owned or leased by an outside company. This means that we have lower profit margins than other college stores that you may be familiar with. Our mark-up serves to cover our overhead, such as shipping and labor. As a non-profit store, any extra funds generated by the Bookstore are re-invested into the College. Using Bookstore funds for projects such as maintenance and safety projects on campus enables the College to keep tuition low. By shopping at the Bookstore, you are helping the College maintain its mission of offering a quality Christian education at an affordable cost.

The Bookstore aims to be your one-stop shop for everything you need during your years at Grove City College and beyond. We offer College logo merchandise, including clothing and gifts. We also sell supplies such as notebooks, binders, computer ink and paper, and supplies for science and engineering classes. Convenience items such as shampoo, toothpaste, and cold medicines are also available, in addition to snacks and postage stamps.

The Bookstore is the one place where you can get all of your course materials at the right time at the right price. We work closely with faculty to make sure we have the exact materials that they have chosen for their classes. Our faculty is concerned with the cost of higher education and takes the cost of textbooks into consideration when they choose their materials. Keep in mind that different instructors may choose different editions or translations of the same book. It is important to buy the correct edition, as page numbers, math problems, scientific labs, etc. may change with different editions.

The Bookstore also offers an affordable option called Inclusive Access. Instructors choose to use Inclusive Access in their classes so that students can have access to e-books and other online materials on or before the first day of classes. The Bookstore negotiates with publishers to obtain the lowest possible prices available for students in these classes. If you are enrolled in one of these classes, a Course Materials Fee will be added to your tuition bill.

When you shop at the Bookstore, your books will be ready for you on the first day of class. You can choose our convenient pre-ordering option @ bookstore.gcc.edu and pick them up when you return to campus or have them shipped to your home. Or, you can purchase your books when you arrive on campus. The Bookstore also offers a textbook rental program for added convenience and affordability.

### **Textbook Buyback**

At the beginning and end of each semester, students can sell their textbooks back to the Bookstore, no matter where the books were originally purchased. The Bookstore pays cash on the spot for books that are being used again the following semester, up to 50% of the Bookstore's original selling price. For your convenience, you can also return your rental textbooks at the Buyback counter.

## **Bookstore return policy**

General merchandise can be returned within 60 days of purchase for a refund in the form of the original payment. You must have the receipt for any refunds; returns without a receipt will be given store credit at the current selling price.

Textbooks can only be returned if you drop the class. You have one week after the end of drop/add to return your book. We will verify with the Registrar that you dropped the class. Any shrink-wrapped items must not be opened.

Occasionally, a professor may change his or her book selection, or there are circumstances that change the scheduling or instructor of a class at the last minute. In this case, the Bookstore can help you. If you purchased a book from the Bookstore, and the College makes a change to the course, we will exchange the book for you. If you purchase the book elsewhere, you may not be able to return it to them.